

HKQAA has become a ISO/IEC 20000-1:2018 Registered Certification Body approved by APM Group (APMG)

The Hong Kong Quality Assurance Agency (HKQAA) is pleased to announce the Agency has become a ISO/IEC 20000-1:2018 Registered Certification Body approved by APM Group (APMG) since 2 August 2019.

The International Organization for Standardization (ISO) officially released ISO/IEC 20000-1:2018 in September 2018. This is the international management system standard in the field of information technology-service management. It specifies requirements for an organisation to plan, design, transit, deliver and improve the services to meet the service requirements and deliver value in the information technology sector.

For further details on HKQAA's certification service, please contact us at:

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本局現已成為獲 APM Group (APMG) 認可之 ISO/IEC 20000-1:2018 認可註冊認證機構

自 2019 年 8 月 2 日起，香港品質保證局已成為獲 APM Group (APMG) 認可之 ISO/IEC 20000-1:2018 認可註冊認證機構。

國際標準化組織 (ISO) 於 2018 年 9 月正式發布了 ISO/IEC 20000-1:2018。這是信息技術服務管理領域的國際管理體系標準，明確說明了機構在信息技術領域中於規劃、設計、轉移、交付和改進服務方面的要求，以滿足服務要求並傳遞價值給顧客。

欲知更多有關本局認證服務的詳情，請聯絡我們：

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